

मुख्य महाप्रबंधक का कार्यालय, तमिलनाडु दूरसंचार परिमंडल, चेन्नई 002 600-
O/O CHIEF GENERAL MANAGER, T.N.CIRCLE, CHENNAI-2

सं. / No. IT-106-1/CDR/2013-14/63 दिनांक / dated at चेन्नई / Chennai - 2 the 09-10-2013
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सेवा में / To

All Heads of SSAs,

Tamilnadu Circle

विषय /Sub:- Deployment of Automatic Permanent Disconnections for Non payment in CDR - Reg .

संदर्भ /Ref :- ITPC/SDC/MIS/2013-14/30 dated 07-10-2013

Kindly refer the letter under reference (Copy Enclosed). As per Corporate office instructions, Permanent Disconnection due to Non -Payment shall be made automatic after 60 days of OG barring without intervention by Commercial Officers.

For the pending cases the generation of order is being done progressively by ITPC and expected to be completed with in 30 to 45 days.

For the new cases reaching 60 days of OG bar after 01-10-2013, Permanent Disconnection order will be done automatically on daily basis.

Necessary instructions may be given to the field staff to complete the MDF work within 2 days and Outdoor Work within 5 days of permanent disconnection and also for Account Settlement immediately after completion of disconnection order. The pending cases SSA wise is attached in annexure.

The SSA wise report of individual cases can be had from ITPC Reports----> Orders tab. The error cases where orders failed to generate due to other pending orders / activities will also be hosted for regular review by SSAs.

उप महाप्रबंधक (आई टी) / Deputy General Manager (IT)

मु. म. प्र का कार्यालय / O/o CGMT,

तामिलनाडु परिमंडल / TN Circle

चेन्नई / Chennai -600 002

Encl: As above

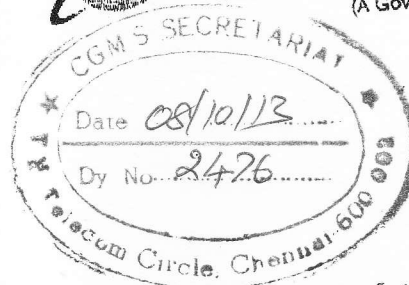
Copy To:- GM (TR), O/o CGM, TN Circle, Chennai / DGM (NWP - CFA), O/o CGM, TN Circle, Chennai for information please.

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1/9/10

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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)



Dated 07-10-2013

No.ITPC/SDC/MIS/2013-14/30

To
All Circle Coordinators
AP/CN/KL/KT/TN Circles

Sub: Deployment of Automatic Permanent Disconnections for Non-payment in CDR -
Reg. :-O:-

Vide instructions of BSNL Corporate Office referred to above, Permanent disconnections due to non-payment shall be made automatic after 60 days of OG Disconnection, without intervention by Commercial Officers. Accordingly changes have been made in CDR for generating work orders automatically and all pending PD alerts with Commercial Officers have been removed.

SSA wise counts for eligible Permanent disconnections due to non-payment are given in the annexure. As the cases prior to 30-09-13 are more than 3 lakhs, the generation of orders is being done progressively from 01-10-2013 at a rate of 10000 to 20000 per day without interfering with normal Dunning activities. It is expected that the activity will take 30 to 45 days to complete. For the new cases reaching 60 days of OG bar after 01-10-13, PD order generation will be done on daily basis.

At present indoor activity is not automatic and this feature will also be implemented shortly. However, MDF and OD activities will remain manual. In order to achieve near automation, ITPC is contemplating to auto-close the MDF and Outdoor tasks if these remain pending beyond 2 days at MDF and next 5 days for OD after closure in Indoor. It is therefore requested to see that all associated tasks at MDF and Outdoor are completed in time which may require removal of jumpers, recovery of instrument etc within 2 days at MD F and within 5 days at Outdoor.

It may also be noted that all these cases will be initiated for Account settlement immediately after completion of disconnection order.

Report of individual cases is available in ITPC Report portal at Orders tab. Error cases where orders failed to generate due to other pending orders/activities is also being hosted here for regular review by SSAs.

Copy to the CGM ITPC for kind information

(P VARA PRASAD)
Dy. General Manager,
ITPC Hyderabad

DGM Nwo (FA)
DGM IT
DGM TR

Annexure

CIRCLE	SSA	Count
AP	ADILABAD	3427
AP	ANANTPUR	2440
AP	CUDDAPAH	981
AP	ELURU	2404
AP	GUNTUR	3543
AP	HYDERABAD	18374
AP	KARIMNAGAR	1538
AP	KHAMMAM	3359
AP	KURNOOL	3382
AP	MAHABUBNAGAR	5330
AP	NALGONDA	1852
AP	NELLORE	3685
AP	NIZAMABAD	5038
AP	ONGOLE	1532
AP	RAJAHMUNDRY	7473
AP	SANGAREDDY	4641
AP	SRIKAKULAM	2152
AP	TIRUPATI	2220
AP	VIJAYANAGARAM	1921
AP	VIJAYAWADA	8362
AP	VISAKHAPATNAM	2776
AP	WARANGAL	2725
KL	ALLEPPEY	9518
KL	ERNAKULAM	11774
KL	KANNUR	8692
KL	KOLLAM	19449
KL	KOTTAYAM	11698
KL	KOZHICODE	12394
KL	MALAPPURAM	10466
KL	PALGHAT	3008
KL	PATHANAMTHITTA	4094
KL	THIRUVANANTHAPURAM	23739
KL	THRISSUR	2389
KT	BANGALORE	18634

CIRCLE	SSA	Count
CN	CHENNAI TELEPHONES	22018
KT	BELGAUM	4685
KT	BELLARY	1231
KT	BIDAR	4004
KT	BIJAPUR	3795
KT	CHIKKAMAGALURU	6022
KT	DAKSHINA KANNADA	5525
KT	DAVANGERE	3751
KT	DHARWAD	4471
KT	GULBARGA	4692
KT	HASSAN	2411
KT	KARWAR	2388
KT	KODAGU	3498
KT	KOLAR	6798
KT	MANDYA	3901
KT	MYSORE	6419
KT	RAICHUR	5286
KT	SHIMOGA	2300
KT	TUMKUR	1749
TN	COIMBATORE	7493
TN	CUDDALORE	5690
TN	DHARMAPURI	4795
TN	ERODE	5954
TN	KARAIKUDI	3906
TN	KUMBAKONAM	5330
TN	MADURAI	10511
TN	NAGARCOIL	5590
TN	OOTY	1127
TN	PONDICHERRY	2124
TN	SALEM	11569
TN	THANJAVUR	3884
TN	TIRUNELVELI	2768
TN	TRICHY	9492
TN	TUTICORIN	1703
TN	VELLORE	2647
TN	VIRUDHUNAGAR	1078